



GENERAL TERMS AND CONDITIONS CLUB 1899 EXPERIENCE 2024/2025

1. Background

A.C. Milan S.p.A., with registered office in Milan, Via Aldo Rossi 8, tax code and registration number with the Companies Register of Milan 01073200154 R.E.A. No. MI-569909 (hereinafter referred to as "Milan" or the "Company"), has launched the "Club 1899 Experience 2024/2025" programme (hereinafter referred to as the "Programme") reserved exclusively for subscribers to the Milan Corporate Hospitality in the 2024/2025 Football Season (hereinafter referred to as the "Clients").

These General Terms and Conditions (hereinafter referred to as "GTC") govern the manner in which Customers may purchase and use the Programme

2. Participation in the Programme

By participating in the Programme, Clients have the opportunity to purchase certain exclusive services made available from time to time by Milan (hereinafter, "Events"), in addition to the Corporate Hospitality subscriptions for the 2024/2025 Sport Season.

Customers can access the Program through the link <https://club1899experiences.acmilan.com> hereinafter, the "Site"), owned by Vivaticket S.p.A., with registered office in Bologna, Via Antonio Canova no. 16/20, tax code and registration number with the Bologna Companies Register 02011381205, R.E.A. No. 405904. The Customer may access his personal page by entering the access credentials provided by Milan. The Customer is solely responsible for the confidentiality of the access credentials.

The Events available for purchase are indicated from time to time on the page dedicated to the Programme, with an indication of the necessary requirements for participation such as, by way of example but not limited to, age restrictions, possession of access visas for foreign countries, indication of any allergies and/or intolerances of the persons participating in the Event (hereinafter, "Participants").

Where permitted, Customers may request participation in Events by minors (hereinafter, "Minor" or "Minors"). The participation of Minors is subject to the prior authorisation of their parents or legal guardians, as well as to compliance with the relevant rules and regulations. In case of participation of a Minor, the following data will be requested by Milan: name, surname and contact details of the person exercising parental responsibility or legal guardianship over the same. In addition, an adult must also participate in the Event, with any necessary proxy and/or authorisation, with specific duties of supervision over the Minor. Milan does not assume any duty of management and/or supervision over the Minors participating in the Events, and declines any responsibility for the participation of the Minor in the Event. In the absence of even one of the above-mentioned requirements, Milan reserves the right to exclude the Minor from the Event at any time.



The Customer undertakes to provide complete, up-to-date and truthful data and information on each Participant, and to notify Milan of any changes in the data and information provided, assuming all liability in the event of any false, incorrect and/or incomplete statements.

In order to participate in the Events, the Client must accept these GTC, the Stadium Use Regulations (available at www.acmilan.com/it/club/le-sedi/san-siro/regolamenti) and/or the terms and conditions applicable to the Events from time to time. The Client also undertakes to have the Participant accept the above documents. It is understood that the Client shall be jointly and severally liable for any defaulting conduct of the Participant and for any damages caused by the same.

It is understood that, for Events at the San Siro Stadium, during the Match Day, each Participant must be in possession of a suitable admission ticket that can be traced back to the Customer's Corporate Hospitality subscription, which is not included in the Event package.

3. Description and method of purchase

Once the Client has received from Milan the Site access credentials, he will be able to access the section containing the purchasable Events that Milan will offer from time to time, at its own discretion, and according to availability.

The Customer, having viewed the available Events and their descriptions, will be able to purchase the individual Event by selecting the "Buy" option. The Client will then be asked for the number of tickets he/she intends to purchase for the Participants he/she has selected.

The payment methods accepted are indicated in the "Payment" phase of the purchase process. The total amount owed by the Customer to the Company is charged at the time the order is transmitted

Milan reserves the right to apply, for security reasons or at its own discretion, limitations and exclusions to the payment instruments that may be used by the Customer.

Upon receipt of payment, Milan will send a confirmation e-mail to the address indicated by the Customer. Purchases made by the Customer are available in the MyClub - Purchases section

It is understood that the right of withdrawal is excluded in respect of services relating to leisure activities if the contract provides for a specific date or period of performance. After the transaction has been carried out, it is therefore not possible to cancel the purchase or have the nominal price refunded.

Once the purchase has been completed, Milan will send a request to the Customer to indicate the details of the individual Participants in the Event. The names of the Participants indicated by the Customer cannot be subsequently changed. Due to the Company's strict organisational requirements, if the Client does not provide the requested data within 15 days, or the different deadline indicated by Milan from time to time, the Client will be considered to be in default



and therefore excluded, for its own responsibility, from the Event without the possibility of requesting a refund of the amount paid to Milan

Participation in Events must be purchased through the Site or through the different portal indicated by Milan. In the event that participation in an Event is purchased by the Client from parties other than those indicated above, or if the purchase procedure is not correctly carried out, the Participant may not be allowed to access the Event or may be forced to abandon it.

Except in the case of wilful misconduct or gross negligence, Milan cannot be held liable for expenses and damages, direct and indirect, of whatever nature, suffered by the Customer in connection with the Events.

Participation in the Events may not be used for political, commercial, advertising or other promotional reasons unless prior written authorisation has been given by Milan.

4. Exclusion from the Programme, refunds and force majeure

Milan reserves the right to exclude from the Programme Customers and/or Participants who:

- i. have violated even one of the provisions of these GTC, the relevant regulations and/or the specific indications provided by Milan;
- ii. have violated Milan's code of ethics available at [.www.acmilan.com/it/club/la-societa/codice-etico](http://www.acmilan.com/it/club/la-societa/codice-etico)

Exclusion from the Programme means for the Client the automatic exclusion also from the Events purchased up to that moment and, for the Participant, the exclusion from the possibility to register for future Events.

If the Participant is not in possession of any authorisation, administrative title and/or is in any way unfit to participate in the Event, Milan will be entitled to exclude him/her from the Event or may remove the Participant from the Event.

Exclusion and/or disqualification from the Event does not provide any right for the Client and/or Participant to claim a refund of the participation fee.

Given the exclusivity of the services made available by Milan, the unforeseen impossibility of participating in the Events does not entitle the Client and/or Participant to claim a refund of the participation fee.

The Client is jointly and severally liable with the Participants selected by him/her for any damage caused during participation in the Events, also towards third parties.

Should the Event be cancelled due to force majeure, the participation fee will be refunded by Milan within the next 90 days on the same payment method used for the purchase.

Finally, should the Event be cancelled at Milan's discretion, the Company will refund the participation fee within the next 90 days on the same payment method used for the purchase. Milan will not pay the Client any amount other than the participation fee and, therefore, by



way of example and not limited to, any incidental and/or personal expenses of the Client and/or Participants will not be reimbursed.

5. Changes

Milan reserves the right to make changes to these GTCs at any time by notifying the Customer by publishing them on the Site, with effect from the date of publication.

6. Processing of Personal Data

Please note that the personal data required for the purchase of admission tickets to the museum will be processed by AC Milan, as data controller, in accordance with EU Regulation no. 679/2016, for the purposes and in the manner described in the information available on the website.

7. Interpretation, Applicable Law and Jurisdiction

Should any provision of these General Terms and Conditions be deemed unlawful, invalid, ineffective or contrary to law as a result of a final decision of a court of competent jurisdiction, such provision shall be removed, and all other provisions of these General Terms and Conditions shall be deemed fully effective and valid.

These GTC are subject to Italian law. Any dispute concerning the validity, interpretation and/or execution shall be submitted to the exclusive jurisdiction of the Court of Milan.

8. Assistance

For information, clarifications and issues related to the purchase of Events, please contact the following e-mail address: club1899@acmilan.com