

**Privacy Policy pursuant to art. 130, paragraph 4, Legislative
Decree 196/2003.**

Dear Customer,

The Fondazione Musei Civici di Venezia, Data Controller and based in Venice - San Marco No. 52, email privacy@fmcvenezia.it, wishes to provide you with the following privacy policy relating to the processing of your personal data acquired in the context of the purchase of tickets for access to our events or services through external ticketing platforms.

A. Personal data will be processed:

- for the organizational management of entrance to the museums;
- for the management of museum services purchased, including administrative and accounting activities if due;
- for sending notices and / or communication on changes to times or locations.

The legal basis and lawfulness of the aforementioned processing is the execution of a contractual and legal obligation (Article 6, paragraph 1, letter b) and c). Data will be kept for the time necessary to achieve the purpose and for up to ten years based on legal obligations in accounting and tax matters, without prejudice to the need to protect the Data Controller's rights. Such data is accessed only by persons authorized for processing by the Data Controller and will not be disclosed to anyone or transferred to third parties.

B. Customers' contact details (e-mail) will also be used for the occasional sending of information relating to services similar to those purchased by the Customer, and this in order to maintain communication with museum users with regard to the activities of the Fondazione Musei Civici di Venezia. The legal basis in this case is art. 130, paragraph 4, of Legislative Decree 196/2003. Data will be kept for the entire time the Foundation's information service is active, or as long as the interested party does not express their opposition to this type of processing, without prejudice to the need to protect the rights of the Data Controller. Such data is accessed only by persons authorized for processing by the Data Controller and will not be disclosed to anyone or transferred to third parties.

RIGHTS OF INTERESTED PARTIES

Interested parties (the natural persons to whom the personal data refers) have the right to exercise their rights towards the Data Controller, pursuant to art. 15 and subsequent of EU Regulation 2016/679, in particular to obtain confirmation from the Data Controller of the existence or otherwise of processed data concerning them, request access to data, updating, rectification, erasure of data, request restriction of the processing of personal data or to object to processing, to request portability by writing to the Foundation's

contacts at privacy@fmcvenezia.it. These articles also provide for the right of the interested party to lodge a complaint with a supervisory authority.

At the end of the retention period, personal data will be destroyed or deleted. Therefore, at the end of this term the right of access, erasure, rectification and the right to data portability can no longer be exercised.